

# Embark on your Litera Customer Journey

Your journey doesn't end with your purchase it's just the beginning! Partner with us as we continue to support you with our tailored enablement and adoption offerings. We're here to help drive your team's learning and on-going adoption of Litera solutions.



## **Customer Enablement**

- Litera University Your one-stop shop for your digital resources including videos, product certifications, eLearning, and other resources. Earn your legal technology degree and master the use of your Litera solutions.
- 1:Many Virtual Sessions Sign up for one of our many live product sessions with a product expert for practical, hands-on experience.
  - SCORM Files

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Access our SCORM files for your own LMS to better understand and tailor your employees' educational journey.



#### Accredited CLE Program

As thought-leaders in the legal technology space, we're uniquely positioned to provide your firm's lawyers with CLE accreditation, covering some of the most pertinent topics in the legal industry: Drafting, Workflows, and Artificial Intelligence.

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#### Custom Offerings

Looking for something more specific to your environment, workflows, and terminology? Let's talk. We can build something that meets your unique needs.

For more information on these offerings or any other questions you have, contact us at <u>training@litera.com</u>.



## Adoption O

**Tailored Adoption Strategy** - Our Adoption Plans are your bridge to enhanced product proficiency and goal-surpassing performance, with personalized assistance every step of the way.

Litera Labs - Tailored, on-site expertise that seamlessly integrates our solutions into your workflows, enhancing your team's productivity and satisfaction. It's not just learning it's a transformative experience for your end-user communities. Examples include:



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Innovation Days (Single or Multiple Products)

- Single: An in-depth, focused session on a specific Litera product, enabling users to fully understand its capabilities and applications within their workflows.
- Multiple: A comprehensive exploration of several Litera products, demonstrating how Litera's ecosystem of solutions streamline workflows and enhance productivity.

### Workshops

Multi-day events offering deep dives into product capabilities and strategies, with dedicated "office hours" for users to engage in hands-on learning and personalized strategy development with our experts. Co-Branding Campaigns Joint marketing efforts with law firm marketing teams to create bespoke campaigns that highlight product benefits and user success stories, increasing awareness and adoption.

For more information on these offerings or any other questions you have, contact us at <a href="mailto:adoption@litera.com">adoption@litera.com</a>.